

Haider Ali



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📅 01-05-1996

PROFILE

I want to be the part of a dynamic organization where I can develop my skills and professional capabilities and excel as a dedicated, committed and innovative professional. I am motivated and reliable Retail Store Supervisor with 2 years of hands-on experience managing daily store operations, supervising staff, and delivering excellent customer service. I have ability to maintain organized and well-stocked sales floors, and ensure smooth workflow during busy retail hours.

SKILLS

Interpersonal skills

- Customer Handling
- Inventory Management
- Store and Time Management
- Ability to Multitask
- Flexible to work

Computer Skills

- Business Management Software
- MS Office Suite (Word; Excel; PowerPoint)
- Good Computer Skills
- Email Management
- Data Entry
- Web Development

LANGUAGES

English

Urdu

Hindi

PROFESSIONAL EXPERIENCE

Web Designer

03/2017 – 09/2018 | Multan, Pakistan

- Made sure websites looked and worked great on all devices, including phones, tablets, and desktops.
- Coded front-end designs using HTML, CSS, and basic JavaScript.
- Regularly updated and maintained websites to keep them secure, fast, and functional.
- Applied SEO basics (like proper tags and structure) to help sites rank better in search engines.

Computer Operator

02/2022 – 03/2023 | Lahore, Pakistan

- Scanned shoe products using handheld barcode scanners to accurately capture product details.
- Entered and updated shoe inventory data (brand, size, color, price, stock status) into the system with attention to detail.
- Verified product information against physical stock to ensure accuracy and prevent mismatches.
- Maintained digital records of incoming and outgoing shoe inventory for smooth operations.
- Reported any missing, damaged, or mismarked items to supervisors for timely resolution.
- Assisted with organizing and arranging footwear in storage or display areas after scanning.
- Worked with warehouse or retail teams to ensure real-time inventory updates.
- Maintained confidentiality and accuracy when handling internal data and product codes.
- Followed company procedures to ensure data is handled securely and efficiently.

Floor Supervisor

04/2023 – 03/2025 | Lahore, Pakistan

- Oversaw daily operations on the sales floor to ensure smooth, efficient customer service.
- Supervised and supported sales staff, assigning tasks and guiding team members during shifts.
- Monitored product displays, restocking shelves and maintaining clean, organized floor areas.
- Handled customer inquiries and resolved complaints quickly to maintain satisfaction and loyalty.
- Trained new staff on sales techniques, store policies, and safety procedures.
- Collaborated with store managers to meet sales targets and implement promotions.
- Maintained accurate records of stock levels and coordinated with inventory teams to avoid shortages.
- Monitored team performance and provided feedback to improve service and productivity.
- Enforced store policies and upheld company standards of professionalism and service.

EDUCATION

Intermediate, Bise Multan

04/2016 | Multan, Pakistan

Matriculation, Bise Multan

03/2013 | Multan, Pakistan

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