

Yahya Rasheed Al-Naami

AlKhobar City

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Objective

Motivated professional seeking a position in accounting or customer service. Experienced in banking, account supervision, customer support, and sales. Dedicated to improving client satisfaction, achieving sales targets, and ensuring accurate financial operations.

Education

Bachelor's Degree in Business Administration – Accounting

Jazan University, Jun 2014 – May 2018

Professional Experience

- Sales Consultant - Riyadh Bank

May 2022 – July 2024

- Provided banking consultations to clients
- Achieved sales targets and enhanced customer relationships
- Accounts & Customer Service Supervisor - Luxury Entertainment Company

Nov 2021 – Mar 2022

- Supervised daily financial accounts
- Managed and developed the customer service team
- Customer Service Representative - Bright Minds Company

Oct 2019 – Nov 2021

- Handled customer inquiries and complaints
- Delivered effective solutions to ensure client satisfaction
- Sales Associate - Adawa Khamis Mushait Showroom

Sept 2018 – Sept 2019

- Assisted customers with purchasing decisions
- Maintained organization and presentation of the showroom

Skills

- Accounting & sales management
- High-level customer service
- Effective communication & teamwork
- Proficient in accounting & banking systems
- Flexible and goal-oriented

Languages

- Arabic: Native
- English: Good